

# 0333 456 5455

BEGINNER LESSONS | TRAILER TRAINING | PASS PLUS | UNDER 17'S EXPERIENCE | DRIVING INSTRUCTOR TRAINING



## M4Motoring Driving School Terms & Conditions

1. You must be of legal age to drive and produce a valid UK/Northern Ireland provisional Category B driving licence. If a photo card licence is held, then both card and counterpart must be produced. If an older paper licence is held, then you must also produce a valid passport as photographic identification.

For Motorway, Pass Plus or Refresher lessons a full valid licence must be produced with identification as above.

You must meet the minimum eye test requirements, which means you must be able to read a standard UK approved number plate at a minimum distance of 20.5 metres (67 feet). If you need to wear glasses or contact lenses in order to meet this requirement then you must wear them whenever you drive.

2. You must notify your instructor of any change of your ability or entitlement to have driving tuition, for example if your provisional licence has been revoked or for medical reasons.

3. If you wish to cancel a lesson, a minimum of 36 hours' notice must be given ahead of the planned lesson start time. Failure to give 36 hours' notice will result in the lesson(s) having to be paid for. Lessons can be cancelled by telephone or text message but must be acknowledged by your instructor. All late cancelled lessons will be charged for at the full rate per hour (this also applies to any introductory offers).

4. If your instructor arrives on time at the pre-arranged pick up point and you do not show your instructor will wait a minimum of 10 minutes. After this time, if there is no contact from you, they will leave and you will have to pay for the lesson.

5. Your instructor will endeavour to arrive on time however, due to unforeseen circumstances such as breakdown, accidents, traffic hold ups etc, lesson times may need to change or even be cancelled. If cancelled by your Instructor, no fee will be charged.

6. Lessons must be paid for in advance of the lesson by cash, Credit/Debit Card (fee applies) or by electronic transfer. Cheques are not accepted. Electronic Payments must be cleared prior to the scheduled lesson.

6.1 Intensive Courses should be booked with a 50% Deposit paid directly to the instructor upon booking

6.2 Balance to be paid upon commencement of the intensive course

6.3 M 4 Motoring Driving School Ltd, nor associated instructors can take responsibility for the amendment of Practical Driving Tests

6.4 All Payments relating to intensive courses are non-refundable.

6.5 In the event of any refunds made, these will be subject to an Administration Fee of £12

7. Any discounted special offers are non refundable from the point of purchase and all lessons should be used prior to the expiry date given for the lessons at the time of the promotion (including any introductory offers). Failure to use all booked time within the validity period will render the lesson purchased void. Validity Period on all Pre-Paid lessons is 6 months from date of receipt.

7.1 Introductory Offers are only valid for New Pupils to M 4 Motoring Driving School Ltd who are New Learners with no experience.

7.2 The last 2 hours of any Introductory Offer are held back to cover Pre-Test Lesson & Vehicle Hire for purpose of Driving Test

7.3 Final 2 hours are only valid for 'Scheduled' Tests, and will not cover in full any 'Short Notice Cancellation Bookings' (where a test is within 10 days of the date the test booking/amendment/reschedule has taken place). The pupil would need to pay the difference between the monetary value of the hours held the PAYG hourly rate

8. You must not be under the influence of drugs/alcohol during the training. In the event of there being any signs of drugs/alcohol misuse, your instructor will withhold the use of the training vehicle for use of tuition or driving test until you are in a legal and fit state to drive. Any prescribed medication that may affect your driving should be declared to the instructor and to the DVSA medical board.

9. Should you fail to reach a satisfactory standard of driving and are likely to be a danger to other road users, or are in an unfit condition through substance or alcohol abuse as described above, the ADI has a responsibility to the DVSA examiners not to allow the use of the training vehicle for the purpose of the driving test. This is in the interest of the pupil, the examiner and other road users and is a precautionary safety measure. Driver Vehicle Standards Agency guidelines do not allow for a pupil to take a practical test just for the experience.

10. No responsibility can be taken for tests cancelled by the DVSA for whatever reason. Lessons will have to be paid for but can be claimed back from the DVSA in line with their 'Out of Pocket' expenses policy. Please see the Practical Driving Test booking website for full details. The instructor cannot be responsible if you fail because of the eyesight test. Your instructor will be responsible if the test is cancelled due to the condition of the tuition vehicle.